Client Information Anywhere/Anytime.

Client retains Intellectual Property: Yes/No
Confidentiality Agreement required: Yes/No

Project Description:
The Department of Economic Development Tourism and the Arts collects client information in their CRM. Timely record of information relating to interaction with clients is critical to the operation of the Department and the support it provides to the economic prosperity of Tasmania.

The existing CRM system requires a ‘thick’ client which is only installed on departmental computers. This makes the system complex and cumbersome to use. Staff, when away from the office have no access to input or retrieve client information.

The department requires a new web based front end and Android application to access the system. The project will require engagement with the client to understand requirements, development of a specification for approval and development and testing of a solution.

Project Technical Information:
The preferred technology sets for a web based solution are .NET based. The existing database is SQL Server. The client will discuss with the project team a suitable technology set for the android application.

Contact Information:
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