ICT Project Nomination Form 2012

The teams choose projects based on this short description. There is no guarantee that your project will be taken, make it sound as interesting and as educational as possible.

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**Project Title:** Acrodata Management System (AMS)

**Client retains Intellectual Property:** Yes

**Confidentiality Agreement required:** Yes

**Project Description:**

Acrodata commenced operations in September, 2006 and is a leading provider of information management solutions to businesses. Our core services are specialist photocopying, document scanning, hosted solutions and document management consulting. Over the past 2 years we have worked with the ICT team to develop the Acrodata Management System, which allows our clients to:

- Place orders via the web;
- Track their orders;
- Send messages to Acrodata about order changes or additional requests;
- provide client feedback so that at the completion of an order, the client would complete a brief survey (possibly 5 questions) asking them to rate us. Responses to the questions are then automatically collated to give us a score that we then publish in the client portal (similar to the eBay seller rating);
- View their past orders, including invoices and payments.

It also allows for:

- Integration with Salesforce.com (our CRM system);
- Employee timesheeting.

We are now looking to expand the capabilities of AMS to at least some of the following:

- Integration between the AMS and Quickbooks time-sheeting data for payroll purposes;
- Integration between the AMS and Quickbooks time-sheeting data for invoicing purposes;
- **Acrodata Tracking System (ATS)** – ability for staff/clients to physically track the whereabouts of individual cartons/records/documents utilising barcoding/QR patch technology. This will tie in with the current order tracking system; and
- **Acrodata Pricing System (APS)** – ability for staff to generate and monitor pricing for a particular project. This will allow the staff member to tailor a pricing solution for the client, and have quoted prices versus actual price tracked in the AMS. This will enable closer monitoring of job resources and flag potential cost overruns.
Project Technical Information:

Current software:

Accounting – QuickBooks (Reckon) Enterprise Cloud Based Edition  
Acrodata Management System – Custom development of the Drupal CMS  
Timesheeting – iOS App (xcode) and website entry  
Customer Relationship Management – Salesforce.com Group Edition  
Scanning PC’s - XP Professional/Kodak Capture Pro  
Client PC’s Windows 7/Microsoft Office 2010 Professional  
Email – Exchange 2007  
Server - Windows Server 2008

Contact Information:

Client Name: John Groom (General Manager)  
Phone Number: (03) 6224 8011  
Mobile Number: 0418 574 188  
Email Address: john.groom@acrodata.com.au  
Website: www.acrodata.com.au  
Address: Ground floor, 47 Sandy Bay Road, Hobart, 7000